

NEED HELP WITH HEATING OR COOLING SEE IF YOU MIGHT BE ELIGIBLE AT

<http://alpha.dss.state.va.us:9080/EligibilityScreening/>

Contact your local department of social services for help with your heating and cooling bills or equipment needs.

- **Local departments of social services accept applications from the second Tuesday in October through the second Friday in November for Fuel assistance.** This program helps with home heating costs; but can also be used for furnace re-starts, late charges, delivery charges, installation charges, and connection or re-connection fees. Benefits are determined and authorizations for deliveries or service are sent to vendors in December.
- **Crisis assistance** is intended to meet a household's emergency heating need, when no other resource is available. **Local departments of social services accept applications from November 1 through March 15.** The Crisis assistance offered during this time period includes: one time only heat security deposit; portable space heater for temporary use, payment for emergency shelter, and/or heating equipment repair/purchase. **Local departments of social services accept applications from the first workday in January through March 15 for the following Crisis types of Assistance:** purchase of home heating fuel and payment of heat utility bill. **Assistance is based on the availability of funds.**
- **Cooling assistance** provides purchase or repair of cooling equipment and/or payment for electricity to operate cooling equipment. To be eligible, a household must contain at least one vulnerable individual who is age 60 or over, disabled, or under age 6. **Local departments of social services accept applications from June 15 through August 15. Assistance is based on the availability of funds.**

Eligibility criteria for assistance include:

- Must be resident of the locality in which application is made
- Must have a heating or cooling expense responsibility
- Monthly gross income may not exceed:

Household Size	Maximum Income	Household Size	Maximum Income
1	\$1,127	11	\$5,027
2	\$1,517	12	\$5,417
3	\$1,907	13	\$5,807
4	\$2,297	14	\$6,197
5	\$2,687	15	\$6,587
6	\$3,077	16	\$6,977
7	\$3,467	17	\$7,367
8	\$3,857	18	\$7,757
9	\$4,247	19	\$8,147
10	\$4,637	20	\$8,537